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## HARBINGER S900 ADHESIVE WARRANTY

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ADDENDUM 03/2017

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Harbinger S900 Luxury Vinyl Tile (LVT) Adhesive, as manufactured for Harbinger Floors, is warranted for installing current Harbinger LVT when applied to, on or above grade.

Concrete substrates with pH between 7.0—9.9, and 85% in-situ relative humidity. The current product label and product data instructions must be followed, and all substrate preparations, moisture and pH tests, and installation procedures comply with the standards set by current product label instructions, CRI104, and Harbinger installation guidelines.

Wood underlayment, particleboard, strand board and flake board are **NOT** RFCI-recommended underlayment and therefore not recommended for use as a substrate for Harbinger LVT flooring.

Plywood substrate and underlayment shall be group 1, exterior grade plywood, CC plugged or better conforming to APA classification and U.S Product Standard PS 1-95 or a select or (SELTF) COFI classified.

If these procedures and guidelines have been followed, and substrate moisture and pH test results fall into the specified ranges, a performance warranty shall apply and is as follows:

### HARBINGER SERIES

Contract  
Essentials  
Craftsman  
Signature  
No-Stick Shurlock

### COMMERCIAL

20 Year Light Commercial  
20 Year Commercial  
20 Year Commercial  
20 Year Commercial  
20 Year Commercial

### RESIDENTIAL

Limited Lifetime  
Limited Lifetime  
Limited Lifetime  
Limited Lifetime  
Limited Lifetime

### HARBINGER Limited Warranty

The Harbinger adhesive approval process is extensive and limits Harbingers liability when our LVT flooring products are installed with non-approved adhesives where we have no short or long term testing to draw from. This process is corporate in nature and is in effect for all business partners, Domestic and International.

**HARBINGER DOES NOT recommend or warranty the use of pressure sensitive adhesives. The use of alternate adhesives, or pressure sensitive adhesives for any of its products voids any “product warranties” expressed or implied whatsoever.**

In order to have full limited warranty coverage above, the following adhesives must be used in accordance with our published Installation Guidelines:

Harbinger S900 for all other glue down applications. This is currently the only adhesive warranted for Harbinger LVT glue down applications.

Harbinger S900 is warranted over light weight concrete only if substrate has been sealed in accordance with the concrete manufacturer’s guidelines.

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## **HARBINGER S900 ADHESIVE WARRANTY**

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Harbinger LVT Adhesive - Other Conditions and Exclusions Not Covered by this Warranty:

- Installations on substrates that were not properly tested and prepared as instructed.
- Installations over substrates where hydrostatic pressure exists, or moisture readings are higher than specified for adhesive product.
- Installations over substrates with a surface pH test above that specified for the adhesive product.
- Failure of claimant to have records of moisture and alkalinity testing taken prior to the installation.
- Installation failures due to outside sources of water, such as where outside grade is above substrate, moisture or ground water intrusion caused by faulty (or lack of) a vapor retarder under the concrete substrate slab per ASTM E1745, sprinklers soaking ground at the building foundation, overflow drains not directed away from the foundation, flooding or other natural disasters or weather conditions.
- Installations taken up or replaced prior to inspection by authorized HARBINGER personnel.
- Failure of leveling or patch compounds of any kind.
- Damage caused by expansion joints or other structural areas.

Harbinger will pay for equivalent floor covering and adhesive materials and for reasonable labor costs to repair or replace the failed portion of the installation as determined by Harbinger at its sole discretion. Harbinger specifically excludes any other warranty, express or implied, including merchantability and fitness for particular purpose extending beyond the term of this written warranty and is not liable for any other damages or losses including consequential or incidental damages.

For this warranty to be valid, Harbinger Adhesive should be used only for the purposes stated on the product description and be used within one year of the date of manufacture and be applied in accordance with product application instructions. Any other products used in conjunction with Harbinger LVT Adhesive are required to be certified compatible.

If the concrete slab is below or partially below grade, experiencing hydrostatic pressure, or moisture testing higher than 85% in-situ Relative Humidity per

ASTM F2170, the slab should be treated by some other method and is not covered by this warranty. This warranty does not cover improper installation of the floor covering material or defective floor covering material; installation problems associated with: substrate imperfections; staining due to mold, mildew or bacterial growth, or any other discoloration of the flooring; excessive moisture or pH levels (be sure to perform tests first and take corrective measures before installation); improper maintenance; differences in color between flooring products and samples or photographs; indentation from improper loading including rolling loads, chairs or other furniture; failure of the flooring to adhere to the substrate due to, for example, moisture, alkaline or hydrostatic pressure from the substrate; or inappropriate end-user activities. Claimant is required to maintain written documentation of substrate moisture and pH testing.

Harbinger will not warranty installations on substrates with existing sealers, curing compounds or coatings that interfere with the adhesive bond, where silicates have been applied or entrained or where adhesive cleaners or removers have been applied. Problems associated with defective or dimensionally unstable floor covering, substrates, and underlayment are not covered.

This warranty gives you specific legal rights, and you may also have other rights, which vary from province to province or state to state.

**TO FILE A CLAIM, CONTACT YOUR RETAILER OR HARBINGER TOLL FREE AT 1-866-646-6519.**